



Product Quality



Our designers ensure that product development addresses the technical needs of the product in line with building regulations and in conjunction with the need to meet Best Value criteria and specific client requirements.

Our wide product range - which includes System 10 - is manufactured and tested to meet all the relevant British Standards.

Backing up this product quality is our excellent track record for deliveries on time in full. Currently deliveries to this standard are running at 99.7%, ensuring that our distribution capability is world-class.

Production Capabilities

- Manufacture 107,000 frames per year on a single shift system.
- Nationwide delivery.
- Factory employees have NVOs.



Off-Site Construction



Many of The Prime Connection's customers are professionals within the field of modular build and other Modern Means of Construction (MMC). They have recognised the benefits that The Prime Connection's service and products bring to this arena. Through The Prime Connection they can fit a window with its unique cavity closer system within 2 to 3 minutes in a factory environment. This means that once erected on site the buildings become weatherproof and secure, enabling other site trades to begin work immediately.

Core Values

Our core values underpin all of our working practices and include:

- Integrity in all our relationships
- Treat fellow employees with fairness and respect
- Excel through teamwork and total people involvement
- Provide a safe and good working environment
- Show concern for the environment and local community
- Succeed in understanding our customers' needs and meeting them

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PVCu Windows and Doors

Vertical Sliding Windows

Composite Doors

A Total Solution for PVCu Windows and Doors



What is The Prime Connection?

The Prime Connection is the specialist division of Bowater Building Products Limited. The company provides a total service for PVCu windows and doors to house builders, private and public sector architects and specifiers and professionals in the Off Site market.

The Prime Connection's comprehensive service package includes design, manufacture and supply, with an after sales and extended warranty service, all from one company with a single point of contact.

Being part of Bowater Building Products, an £80 million turnover leading European integrated windows company, gives The Prime Connection access to market leading brands in both the commercial and public sector markets.



What Can The Prime Connection Do For You?

The Prime Connection can offer you greater control than ever over your supply chain.

Bowater Building Products is a vertically integrated company i.e. Designers, Extruders, Fabricators and Installers of PVCu windows and doors ensuring we can truly offer a full supply chain solution throughout the country.

Whether it is developing bespoke product solutions or delivering hands on supply chain management, The Prime Connection has a wealth of experience from which client and contractor partners can benefit. You only need to make one connection.

Why Choose The Prime Connection?



Choosing The Prime Connection to be your partner for PVCu windows and doors means choosing truly excellent service and solutions.

The company offers:

- A dedicated single point of contact account management service.
- Real expertise: we can provide detailed technical guidance on standards and Building Regulations.
- A complete product range including casement windows, French doors, residential doors, in-line patio doors, vertical sliding sash windows and composite doors.
- Test Laboratory providing window and door test rigs.
- A truly integrated service, from initial design to commissioning.

The Environment

The Prime Connection is also at the forefront of addressing the environmental responsibilities of the PVCu window industry. Being among the first to achieve ISO 14001 Environmental Management System, The Prime Connection has pioneered a unique partnership to recycle post-consumer PVCu windows and doors.

Our Mission

"Our products, people and service make us a world-class supplier of windows and doors to our customers."

BOWATER BUILDING PRODUCTS CONCEPT

